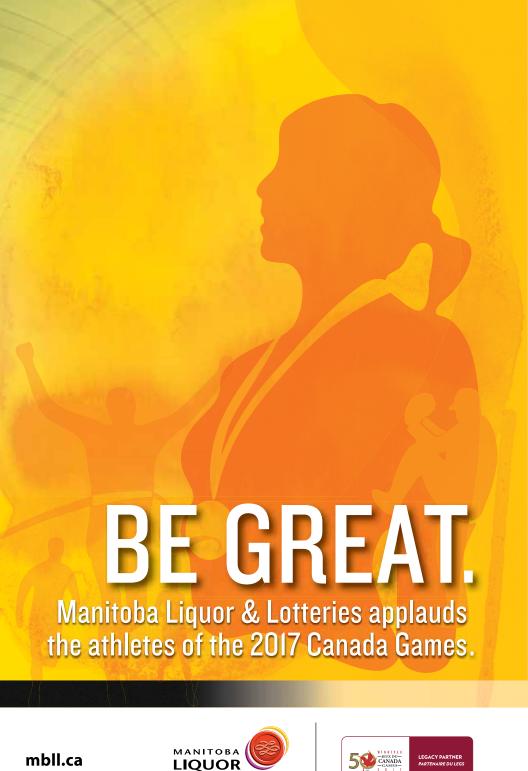
# WINNIPEG 9017



**ATHLETES** 

## **HANDBOOK**



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#### PRIME MINISTER · PREMIER MINISTRE

July 28-August 13, 2017

#### Dear Friends:

I am delighted to extend my warmest greetings to everyone taking part in the 2017 Canada Summer Games.

Canadians are proud of our elite athletes. Your hard work and talent motivate us to pursue active, healthy lifestyles and participate in sports. Throughout this competition, spectators will be inspired by remarkable moments of strength, skill, and perseverance as athletes from across our nation compete for a spot on the podium.

I would like to congratulate all of the athletes who, along with their coaches, families, and friends, have sacrificed so much to reach this level. I also commend the volunteers and the citizens of Winnipeg for their generosity and community spirit.

On behalf of the Government of Canada, I offer my best wishes for an exciting and successful event.

Sincerely,

The Rt. Hon. Justin P.J. Trudeau, P.C., M.P. Prime Minister of Canada



#### Minister of Sport and Persons with Disabilities



Ministre des Sports et des Personnes handicapées

Ottawa, Canada K1A 0M5

The Canada Games have inspired us as a nation since they were first held to mark Canada's centennial year in 1967. This year, we celebrate not only the 50th anniversary of the Games, but also the 150th anniversary of Confederation. It is a time to appreciate how much we've already accomplished, while looking optimistically to the future.

As one of Canada's high-performance athletes, you show us what is possible when you combine hard work and passion with the determination to succeed. You help us realize what can be achieved with the encouragement of communities, coaches, families and friends.

The Government of Canada is proud to support the 2017 Canada Summer Games, and the opportunity they provide our young athletes to compete with their peers from all across the country.

As Minister of Sport and Persons with Disabilities, I want to welcome you to Winnipeg and wish you the greatest success at this year's Games.

The Honourable Carla Qualtrough







#### PREMIER OF MANITOBA

Legislative Building Wamipeg, Manisoba GANMIN RNC IWS

#### A MESSAGE FROM THE PREMIER

On behalf of all Manitobans, I am pleased welcome the athletes, coaches and spectators attending the 2017 Canada Summer Games. This year marks the 50th Anniversary of the Canada Summer Games and Manitoba is honoured to once again host this prestigious competition.

To each of the competitors, I wish you the best of luck. May you perform to the best of your ability and find joy in the friendly spirit of competition with your fellow Canadians.

During your stay with us, I encourage you to explore our province and discover why it is so special. Whether it is our world-class artistic community, our rich and diverse cultural mosaic or our pristine wilderness, there is so much in Manitoba for you to experience and enjoy.

We hope your stay with us is a memorable one and I look forward to seeing you again in the future.



Bria W. Pallisten

The Honourable Brian Pallister



#### Welcome

On behalf of the Manitoba government, I am pleased to welcome you to Winnipeg for the 2017 Canada Summer Games.

Winnipeggers have earned rave reviews for their extraordinary ability to stage major sporting events. Our capital city's volunteer strength, community spirit and love of sport will be proudly on display as we welcome the rest of the country to the 50<sup>th</sup> anniversary edition of the Canada Games.

Congratulations on earning the right to represent your province/territory in national competition. Our Host Society and team of volunteers continue to work hard to ensure that your experience at these games is positive, enriching and memorable for you and your team.

I wish you every success at the 2017 Canada Summer Games, a milestone in your athletic career. Winnipeg not only welcomes you, but remains dedicated to making this year's games the best ever.

 $Honourable\ Rochelle\ Squires,\ Minister$ 

Manitoba Sport, Culture and Heritage







#### Mayor's Message

It is my pleasure to extend greetings to the athletes, parents, coaches, volunteers and fans attending the 2017 Canada Summer Games in Winnipeg. Welcome to Winnipeg for the Hottest Summer in Half a Century!

As Canada marks 150 years, the Canada Summer games mark their 50<sup>th</sup> Anniversary, and the level of excitement in the city will be at a peak. Watching the events, and the next generation of Canada's elite athletes, is both inspiring and thrilling. I hope you will also have a chance to take advantage of all that Winnipeg has to offer including the Canadian Museum for Human Rights, the Journey to Churchill polar bear exhibit and the Forks National Historic Site, where you can experience Winnpeg's history first hand.

On behalf of the City of Winnipeg and my City Council colleagues, I want to extend thanks to the staff and volunteers who make this exciting event happen. Volunteers will dedicate thousands of hours to these incredible games – they couldn't happen without you. Best of luck to all for a successful event!

Warmly,

Mayor Brian Bowman City of Winnipeg



On behalf of the Board of Directors, and the Host Society staff, welcome to Winnipeg, Gimli and Kenora, Ontario for the 2017 Canada Summer Games.

The Games represent the culmination of countless hours spent practicing and preparing for this moment in the sun. Your dedication to sport and province is now focused on the next two weeks, with the goal of becoming a Canada Games champion. We wish you the very best in your efforts and hope that competing this summer will be an extraordinary experience in your development as an athlete.

Please take a few minutes to remember the all-star team of teachers and coaches, as well as friends and family who helped to make it all happen. They are your biggest fans and no matter the final result, you have done them proud.

We are looking forward to celebrating your sporting achievements and cheering your names as loudly as we possibly can!

Wishing you much success,

Hubert Mesman and Mariette Mulaire

Host Society Co-Chairs, 2017 Canada Summer Games

Jeff Hnatiuk

President and CEO, 2017 Canada Summer Games



Mariette Mulacie







## THE GAMES

Featuring 16 sports, over 250 events and a major cultural festival, the 2017 Canada Summer Games will welcome over 4,000 athletes and coaches and more than 20,000 visitors. Celebrating the Games' 50<sup>th</sup> anniversary and acknowledging Canada's 150<sup>th</sup> anniversary, the Canada Games are this country's largest multi-sport event for young athletes.

The Games will leave a lasting legacy of new and enhanced sport facilities, volunteer and leadership development that will benefit athletes and the broader community for years to come. This event has been made possible in part by the Government of Canada, Province of Manitoba and City of Winnipeg.

## LANGUAGE

The 2017 Canada Summer Games is committed to ensuring information and services are offered for our thousands of visitors and participants in both English and French.

Information in both languages is also available on our website and social media. In addition to the bilingual staff and volunteers assigned to functional areas, a bilingual volunteer runner will also be available at each venue information kiosk to assist with language issues at all times. All bilingual volunteers can be identified by a "Bonjour Hello" button on their uniform.

## **VOLUNTEERS**

Behind every exciting moment at the 2017 Canada Summer Games you will find our volunteers making this The Hottest Summer in Half a Century and ensuring your athlete experience is a memorable one!

## **MEET THE MASCOT:**

## NIIBIN

Niibin is a magical creature created by the summer heat, who lives in Manitoba's Spirit Sands desert. Niibin draws his strength from the sun, giving him energy to explore forests, lakes and fields.

Summer is Niibin's favourite season. He finds fun in the simplest activities, like playing hide-and-seek with lizards, peek-a-boo with prairie dogs, and sneaking up on white tailed deer. He loves to dance, play sports, and head off on adventures.

Niibin is about to go on his greatest adventure yet. Feeling the intensity building in the heart of the country, Niibin is heading to Winnipeg to celebrate the 50<sup>th</sup> anniversary of the Canada Games. Athletes from across the country are preparing to come together for The Hottest Summer in Half a Century. They will run, row, jump, throw, pedal, kick, and swim to bring the Canada Games flag back to their home province, and Niibin will be there to cheer them on.

Niibin's name (pronounced NEE-BIN) was submitted by Taylor Schepp, a Grade 3 student from St. Emile Catholic School and voted for by people across the world. It is the Anishinaabe word for 'it is summer.'



## MEDAL DESIGN

This medal is the result of a collaborative process that engaged the artist, Kenneth Lavallee, to capture the vision of the Medal Design Committee, a medal that is inclusive of Indigenous communities, that captures the spirit of the 2017 Canada Summer Games and proudly represents Manitoba.

The design begins with the Sun, the first gift from the Creator for Indigenous communities and symbolizing The Hottest Summer in a Half Century. A symbolic Drum and feathers encompasses the Sun representing the First Nation peoples and whose beat radiates in all directions. Radiating from the Drum are five bands, one for each decade of the Canada Games.

The bottom band consists of two streams that merge into one representing the junction of the Red and Assiniboine Rivers at The Forks, an historic gathering place for all peoples. The negative spaces between streams resemble a flame that captures the spirit and the heat of the Canada Summer Games.

On the left of the Medal is the Metis infinity symbol that symbolizes the joining of two cultures and the existence of the Metis peoples forever. On the right of the Medal is the Inuksuk (ih-nook-suuk), in the shape of a person symbolizing safety and hope and mirrors a Canadian spirit of friendship and community.



## **SUSTAINABILITY**

The 2017 Canada Summer Games Host Society and Co-Hosts have made a commitment to incorporate sustainability principles, strategies and actions into its planning and delivery activities for the Games.



Our mission is to reduce the environmental impact of the 2017 Canada Summer Games, reduce greenhouse gas emissions and demonstrate everyday actions people can take to fight climate change. Our goals are to eliminate waste, conserve water, and reduce energy use during the 2017 Canada Summer Games

For more information please visit the 2017 Canada Summer Games website: canadagames.ca/2017

> Sustainability program proudly presented by:



## **233-ALLÔ**

The 233-ALLÖ began as a telephone information line in 1989, a rotary phone "Google" if you will! It has since evolved into a complete information centre, providing detailed information on who to call for a particular French service or how to contact specific government services for those interested in living in French.

The 233-ALLÔ call centre is the bilingual telephone information service for the 2017

Canada Summer Games.







## PROUD SUPPORTER OF THE CANADA SUMMER GAMES!

## **CHAMPION SAFETY**

STAY SAFE, ESPECIALLY AROUND RAILWAY TRACKS.



OFFICIAL SAFETY SPONSOR OF THE CANADA SUMMER GAMES

**METIS NATION** 

TREATY NO. 1 FIRST NATIONS

GRAND COUNCIL OF TREATY #3







## INDIGENOUS RELATIONS

The 2017 Canada Summer Games Host Society acknowledges and welcomes our official Co-Hosts, the First Nation communities of Treaty No.1, Treaty No.3, and the Metis Nation represented by the Manitoba Metis Federation (MMF) whose traditional lands and waters the 2017 Games will be held upon. As we celebrate the 50<sup>th</sup> anniversary of the Canada Games and acknowledge Canada's 150<sup>th</sup> anniversary, the Host Society also recognizes the thousands of years the First Nations communities have called this territory home and the hundreds of years it has been the home of the Metis peoples.

The Host Society and Co-Hosts respectively thank Turtle Lodge and the many Elders and Grandmothers that have provided the Games with cultural guidance and teachings that will make the Games one of the most inclusive in its 50 year history.

# VISION

A strong, healthy Canada through engagement in sport, united in celebration of our many cultures and shared national heritage.

## OUR MISSION

Delivering an exceptional Canada Games experience that puts athletes first, strengthens and showcases our communities, and invites the nation to celebrate 50 years of the Canada Games and acknowledge Canada's 150<sup>th</sup> anniversary.

# OUR PLEDGE

## ATHLETES FIRST.

Deliver an exceptional athlete experience.

## CAPACITY, TODAY AND TOMORROW.

Engage current leaders to develop and mentor those who will come next.

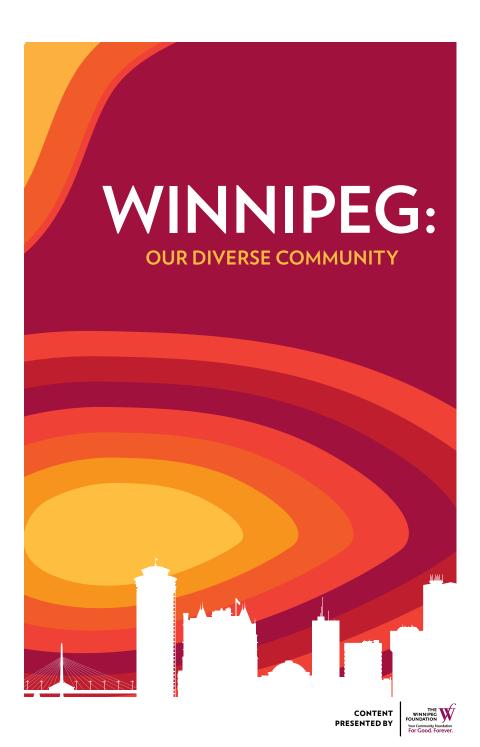
## **OUR SHARED PAST.**

Celebrate 50 years of amateur sport at the Canada Games and acknowledge Canada's 150<sup>th</sup> anniversary.

## MANITOBA PROUD.

Showcase Manitoba. Canada's heart beats.

2017 ATHLETES HANDBOOK





## Winnipeg's story begins millennia ago,

as a gathering place for Manitoba's Indigenous peoples. Situated at the intersection of the Assiniboine and Red Rivers, the area known as The Forks has been used continuously for over 6,000 years for gathering, celebrations, trading, transportation and settlement. Today, Winnipeg has the largest urban Indigenous population of any city in Canada, and is located on Treaty No. 1 territory, the traditional territory of the Anishinaabe peoples and the Homeland of the Metis nation.

THE COMING TOGETHER
OF THESE MANY PEOPLES,
LANGUAGES, AND
TRADITIONS HAS CREATED
BOTH THE DEMAND AND
THE FOUNDATION FOR
AN EXPANSIVE VARIETY
OF ARTISTIC
EXPRESSION

AND CULTURAL INDUSTRIES.

In the centuries following European contact, Winnipeg's culture became increasingly diverse with successive waves of European migration. Initially a key point along French and English fur trading routes, the establishment of the Red River Colony by Scottish settlers in 1812 marked the first permanent European settlement in the region. As a result of Metis leader Louis Riel's establishment of a provisional government in 1869 and subsequent negotiations with the British Crown, Manitoba officially became a province in 1870 with the passage of the Manitoba Act.

In the decades that followed, Winnipeg's central location and the arrival of the Canadian Pacific Railway in 1885 made it a key transportation hub and gateway to Western Canada. Winnipeg became a major destination for immigrants from all over Europe, which continues to be reflected in the city's multicultural makeup. More recent waves of immigration from Asia and Africa have helped make Winnipeg one of the most diverse cities in Canada, with over 100 different languages spoken.

The coming together of these many peoples, languages, and traditions has created both the demand and the foundation for an expansive variety of artistic expression and cultural industries. As a result, Winnipeg is widely recognized as the "cultural cradle of Canada."

Thousands come to Winnipeg to annually take part in cultural festivals including Folklorama, Festival du Voyageur, Manito Ahbee Festival, Culture Days, Nuit Blanche, and Pride Winnipeg Festival. Winnipeg also boasts some of Canada's oldest and most prestigious performing arts organizations, including the Royal Winnipeg Ballet, Royal Manitoba Theatre Centre, and Winnipeg Symphony Orchestra. Winnipeg celebrates its rich heritage and diversity through the creation and curation of a myriad of permanent installations, museums, and exhibits, including the opening of the Canadian Museum for Human Rights in 2014 and the Winnipeg Art Gallery's establishment of the Inuit Art Centre, which will house the world's largest collection of Inuit art.

Ultimately, Winnipeg is, and has always been, a vibrant meeting place at the heart of the continent, which is why we are so excited to be hosting the Canada Games in 2017. The Canada Games are not only a unifying force in sport; they also promote diversity, multiculturalism, health and wellness, the use of both official languages, and community spirit. The Games are a national gathering that brings together teams from all 13 provinces and territories and unites people from across the country. In July and August 2017, Winnipeg will welcome those teams, along with over 20,000 visitors, to share in the spirit of competition, showcase sporting excellence, and to experience and celebrate the cultural diversity of our city, province and our country.

THE CANADA GAMES
ARE NOT ONLY A
UNIFYING FORCE IN
SPORT; THEY ALSO

## PROMOTE DIVERSITY

MULTICULTURALISM,
HEALTH AND WELLNESS,
THE USE OF BOTH
OFFICIAL LANGUAGES,
AND COMMUNITY SPIRIT.

# SCHEDULE

## **WEEK ONE**

SPORT	<b>FRI</b> 28/07	<b>SAT</b> 29/07	<b>SUN</b> 30/07	MON 31/07	<b>TUE</b> 01/08	<b>WED</b> 02/08	<b>THU</b> 03/08	<b>FRI</b> 04/08
Athletics								
Baseball								
Basketball								
CanoeKayak								
Road Cycling								
Criterium								
Mountain Bike								
Diving								
Golf								
Rowing								
Sailing								
Soccer								
Softball							'	
Swimming								
Open Water Swimming								
Tennis								
Triathlon								
Volleyball								
Beach Volleyball								
Wrestling								



## **WEEK TWO**

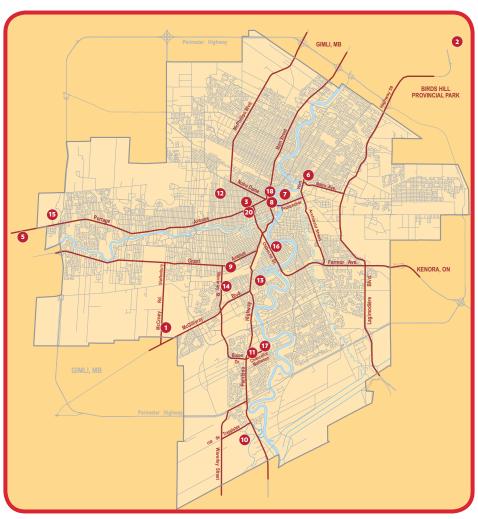
SPORT	<b>SAT</b> 05/08	<b>SUN</b> 06/08	MON 07/08	TUE 08/08	<b>WED</b> 09/08	<b>THU</b> 10/08	<b>FRI</b> 11/08	<b>SAT</b> 12/08	<b>SUN</b> 13/08
Athletics									
Baseball									
Basketball									
CanoeKayak									
Road Cycling					1				
Criterium									
Mountain Bike									
Diving									
Golf									
Rowing									
Sailing									
Soccer									
Softball									
Swimming									
Open Water Swimming									
Tennis									
Triathlon									
Volleyball									
Beach Volleyball									
Wrestling									

Tickets are available for purchase for all events through TicketMaster at ticketmaster.ca or at venue box offices.

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## **COMPETITION VENUES**

$\overline{}$		$\overline{}$
1.	Bison Butte Mountain Bike Course   <i>Piste de vélo de montagne Bison Butte</i> 1961 McCreary Road	
2.	Birds Hill Provincial Park   Parc provincial Birds Hill	Sox.
3.	Duckworth Centre   <i>Le centre Duckworth</i> University of Winnipeg, 400 Spence Street	*
4.	Gimli Yacht Club   <i>Club Nautique Gimli</i> 95 1st Street, Gimli, MB	*
5.	John Blumberg Softball Complex   <i>Complexe de softball John Blumberg</i> 4540 Portage Avenue, Headingley, MB	\$\frac{1}{2}
6.	Elmwood Giants Field 480 Chalmers Avenue	. 1
7.	Whittier Park   Parc Whittier 836 Rue St. Joseph Street	· ),
8.	Shaw Park   Parc Shaw 1 Portage Avenue East	·},
9.	Pan Am Pool   <i>Piscine Pan Am</i> 25 Poseidon Bay	*
10.	Southwood Golf & Country Club 80 Rue de Ruines du Monastere	( *
11.	University of Manitoba Stadium   <i>Stage de l'Université du Manitoba</i> 32 Service Street North	2
12.	Sargent Park Beach Volleyball Centre   Centre de volleyball de plage du parc Sargent 999 Sargent Avenue	X*
13.	Winnipeg Lawn Tennis Club 761 North Drive	*
14.	Ralph Cantafio Soccer Complex   Complexe de Soccer Ralph Cantafio 900 Waverley Street	of *
15.	Red River Exhibition Park 3977 Portage Avenue	***
16.	Manitoba Canoe & Kayak Centre   <i>Centre de Canöe-Kayak du Manitoba</i> 80 Churchill Drive	*
17.	Investors Group Athletic Centre   Centre d'athlétisme du Groupe Investors 75 Sidney Smith Street	₹*
18.	Canada Games Sport for Life Centre   Centre du sport pour la vie - Jeux du Canada 145 Pacific Avenue	
19.	Kenora Rowing Club   <i>Le Club d'aviron de Kenora</i> 110 Birchwood Crescent, Kenora ON	<u> </u>
20.	Axworthy Health & RecPlex   Le Axworthy Health and Recplex University of Winnipeg, 400 Spence Street	







## **ARRIVAL & DEPARTURE**

Upon arrival July 27, participants will be transported from Winnipeg James Armstrong Richardson International Airport (the airport) to the Athletes Village located at the University of Manitoba.

Turnaround day will be treated as two separate events; a departure for week one athletes and an arrival for week two athletes.

On August 13, participants will be taken directly from the Closing Ceremony at Investors Group Field to the airport.

KEY LOCATIONS		KNOWNAS	
James Armstrong Richardson 2000 Wellington Ave, Winnip		Port of Entry - Winnipeg Airport	_
University of Manitoba 66 Chancellors Cir, Winnipeg,	МВ	Main Athletes Village	
Gimli High School 52 7 Ave, Gimli, MB		Gimli Athletes Village	
Beaver Brae Secondary Schoo 1400 9th St N, Kenora, ON	I	Kenora Athletes Village	
St. Thomas Aquinas High Sch 1 Poirier Dr, Kenora, ON	ool	Kenora Athletes Village	
Dafoe Road and MacLean Cre University of Manitoba	escent	Transportation Loop	

Sport equipment that is not travelling with the participants (ex: rowing shells, boats, etc.) will be transported directly to the sport venues. Sport equipment that is traveling with the participant (ex: golf clubs, baseball bats, etc.) will be transported to the Athletes Village and will go into team storage.

## **GAMES VILLAGE**

The Athletes Village will provide food services, linen, housekeeping, janitorial services and secure storage. There will be a variety of athlete services such as computer rooms, Internet access, lounge areas, and info centres. The villages will also include a polyclinic, Village Operations Centre, mission centre, Coaches House, transportation hub and secure team equipment storage.

## **ACCOMMODATION**

Village accommodations for the athletes, managers, coaches and technical support are in three residences at the University of Manitoba: Arthur V. Mauro, Mary Speechly Hall and Pembina Hall. For participants of rowing and sailing, satellite villages are located in the towns of Gimli, Manitoba and Kenora, Ontario.

Each residence building will be secured 24 hours a day and accreditation will be checked upon entry to each property.

#### FIRE AND EMERGENCY SAFETY

In the event of a fire alarm, the Athletes Village will operate on a "mandatory evacuation" principle. The building will be completely evacuated and will remain so, until the fire department has given the "all clear" and the fire alarm system is properly reset. Emergency exits will be locked once evacuation is complete. Re-entry will occur through the main entrance and accreditation will be checked.

## IF YOU HAVE QUESTIONS TALK TO YOUR TEAM CHEF DE MISSION FIRST!

#### **INCIDENTS**

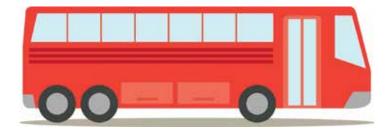
Any incident reported to the Village Operations Centre or volunteers involving a village resident will be initially handled by security on site where possible. For more serious incidents, participants may be removed from the scene and where necessary involve emergency personnel including police, fire, paramedics or venue security. All incidents will be documented and reported to mission staff. Any criminal activity will be reported to the police.

## **HOURS OF OPERATION**

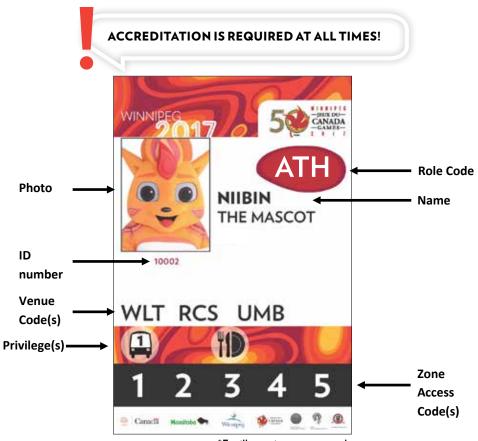
Residence areas will be secured 24 hours by volunteer accommodation attendants, access control attendants between 6:00 a.m. and 12:00 a.m. Contract security will be stationed at all access points to residence areas.

Quiet time will begin at 11:00 p.m. with curfew and lights out at 12:00 a.m. Residents will only be allowed to access a residence building, floor or wing with proper accreditation. Athletes arriving after curfew unescorted by coach or mission staff will not be allowed access until team officials are contacted and escort the athlete into the residence. Security will record each incident and report it to the Village Operations Centre and Chef de Mission.

Bus shuttles will provide limited service to pre-determined venues for Spectating Athletes. Specific information and schedules will be posted in the Main Athletes Village.



## ALL ABOUT THE ACCREDITATION BADGE



\*For illustration purposes only

If you lose your accreditation badge, contact the main Volunteer and Accreditation Centre at the Fort Rouge Leisure Centre.

#### **Volunteer and Accreditation Centre**

625 Osborne St.

Winnipeg, MB

204-228-1085

## **BANKING SERVICES**

Athletes will be advised of banking services in close proximity to the villages. The information can be obtained through the Athlete Information Centre at the U of M and through Satellite Village Operation Centres.

ATMs are located throughout the University of Manitoba campus and are clearly visible. There are no ATMs on site in Satellite Villages but identified and detailed information is available in the Athlete Info Centres.



### **DAMAGES**

Each team will be responsible for all damages or loss of village property and furnishings. Any repair and/or replacement costs that apply will be the responsibility of the team.

## **EQUIPMENT STORAGE**

#### **Equipment Storage**

Athletes are permitted to bring team uniforms and the smaller sport equipment into residence rooms provided they are bagged and kept in the residence rooms. Equipment bags must be personal size and easily moveable. Larger equipment bags present a tripping hazard, take up valuable space in a small dorm room and may hamper exit routes or access to emergency equipment.

For resident safety and property protection athletes are not permitted to play with the equipment in the residences. If athletes are found playing with equipment in the residences they will be asked to return it to the rooms. All incidents will be documented and reported to coaches or mission staff.

#### Team Equipment Storage

Larger sport equipment and bike storage must be kept in the team's secure storage cage. Athletes cannot access equipment areas without a coach, manager or mission staff person present. On competition and practice days the equipment will be loaded into cargo trucks and trailers by team designates. Equipment will be taken directly to competition venues in advance of athlete arrival.

## **FOOD & BEVERAGE SERVICES**

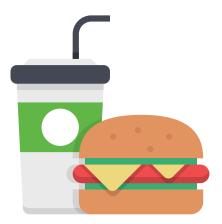
Cafeteria and dining halls are centrally located in each village, clearly signed and accessible to all properly accredited participants.

#### **Hours of Operation:**

All day grazing 6:00 a.m. - 11:00 p.m.
 Breakfast 6:00 a.m. - 10:00 a.m.
 Lunch 11:00 a.m. - 3:00 p.m.
 Dinner 4:00 p.m. - 8:00 p.m.

All food must remain in the dining area with the exception of grazing items. All residents must clear their own plates and cutlery and place into bins by the exits. Recyclables and garbage can be placed into separate, clearly marked bins at the exits as well.

Please note that all bags must be checked at the bag check area before entering the food & beverage area. Participants are encouraged to keep their bag check items to a minimum to help prevent delays and misplaced items.



## **VENUE FEEDING**

The food & beverage service will coordinate venue feeding from the main and satellite villages only to participants (athlete, coaches, volunteers and officials) who are unable to return to the village due to competition schedules.

## HOUSEKEEPING

#### Housekeeping Services

Caretaking service will be provided in the common areas. Housekeeping will perform light cleaning (sweep floors, waste removal) in the guestrooms provided that all valuables and items are off the floor. If rooms are occupied or resident's personal belongings litter the floors, the rooms will be noted and checked at the next rotation. Housekeeping staff will not make beds.

Housekeeping will report any damages and other issues to the residence desk for quick response.

## LAUNDRY, LINEN AND TOWELS

#### Laundry and Dry Cleaning Services

The main village has laundry rooms located in each residence building. satellite village residents will have access to local laundry and dry cleaning service is being sourced to provide personal laundry service.

## **Towel Exchange**

Participants are provided two towels upon arrival and can be exchanged mid-week (towel for towel) at the residence desk in each building. Prior to departure village residents will be required to return the towels to the residence desk, each desk will have a checklist of residents. Lost towels will be noted and the participants' team will be charged for lost towels.

## **HAVE A QUESTION?**

Ask an Athlete Services Attendant. They are here to help!



## **KEY MANAGEMENT**

Mission staff will distribute keys to their teams as per the rooming list upon arrival at the Athletes Village.

Participants are responsible for their own key at all times.

If a resident is locked out or has lost their key the residence desk must be notified for access or replacement. Residents will only get access to their room with proper accreditation and verified by the rooming list. If replacement keys are required, they will be ordered and all costs will be charged back to the team.

Upon departure, all keys must returned to mission staff designate.

## **GAMES VILLAGE SERVICES**

Athlete Services comprise of a number of different activities and services that come together to offer the athletes a home away from home experience. The UofM Athletes Village will offer access to:

- Laundry Services
- Computer Lab
- Quiet & Multimedia Lounges
- Cultural Services
- Information Centre

Athletes will also have access to a variety of other amenities that are offered by the University including:

- Active Living Centre
- General Store
- Pharmacy
- Fitness Centres
- A variety of restaurants

## INTERNET ACCESS

WiFi access is available to all athletes and coaches in all Athletes Village locations. Passwords will be provided to all residents upon check in.

## **CULTURAL SERVICES**

Information will be made available on various cultural services in and near the villages and will be available upon request at the athlete information centre (Main) or village operations centre (Satellites).

### **COACHES HOUSE**

Centrally located in the Athletes Village and open for accredited coaches only. The hours of operation are 4:00 - 11:00 p.m.

### GAMES VILLAGE ENTERTAINMENT

The village entertainment hours of operation for both main and satellite villages will be between 3:00 p.m. and 10:30 p.m.

## Main Athletes Village

- Main athlete entertainment stage will be located outside at Curry Place (Pedway) and will be easily identified and signed.
- The University College Great Hall will be a backup location should weather or any other extenuating circumstances prevent the entertainment from taking place outside.

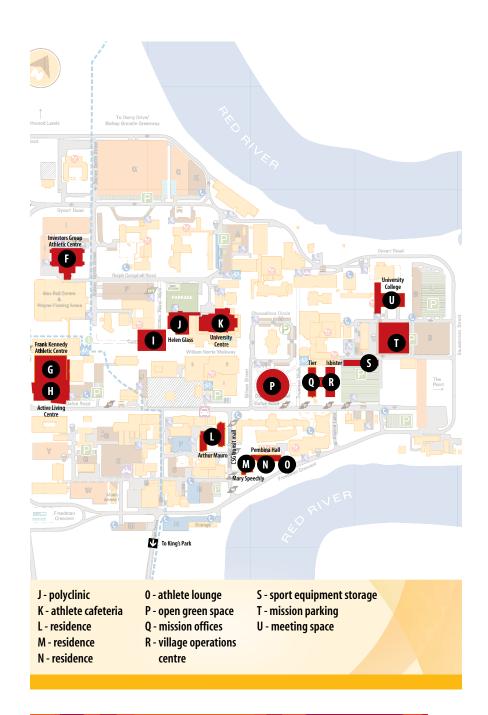
## Satellite Athletes Villages

- There is no entertainment main stage identified at the satellite villages.
- The village and venue teams have identified entertainment options locally to engage residents in their non-competition times each day.
- Transportation considerations are being made for easy access to the entertainment sites.





- A soccer practice pitch
- B bike & trailer storage
- C tennis practice courts
- D athletics venue
- E closing ceremonies
- F volleyball venue, basketball practice
- G basketball practice
- H fitness facility
- I outdoor entertainment area



# **MEDICAL SERVICES**

# **POLYCLINIC**

T: 431-996-6412

Located on the 4<sup>th</sup> floor of the Helen Glass Centre for Nursing building at the University of Manitoba.

MEDICAL SERVICES PROVIDED AT THE VENUES AND POLYCLINIC ARE FREE OF CHARGE TO ALL PARTICIPANTS, ADMINISTERED BY VOLUNTEER PROFESSIONALS.

#### Hours of operation:

- July 27 3:00 p.m. 11:00 p.m.
- July 28 to August 13 7:00 a.m. 11:00 p.m.

Taping done at Polyclinic between 7:00 a.m. and 11:00 p.m.

### **Taping Policy:**

- To ensure that teams can get preventative taping in a timely fashion, pre competition taping will be done at the Polyclinic prior to athletes bus departing for competition venue.
- It is strongly recommended that teams and athletes contact the Polyclinic to make an appointment for taping at least 24 hours in advance.
- Taping at competition venues will be limited to reinforcement and acute injuries (if clinically indicated) however, medical personnel will make every attempt to provide taping services to those needing them while on shift.
- Coaches choosing to tape their own athletes prophylactically prior to competition must supply their own materials are not permitted to use designated medical areas and do so at their own risk.
- Any acute injury during competition requiring taping will be assessed and taped by the venue therapist.
- Kinesiotape will not be available at the Polyclinic or at the venues. Athletes who
  wish to be taped with Kinesiotape should bring their own supplies.

# POLYCLINIC SERVICES IN GIMLI AND KENORA

Medical services for rowers and sailors will be provided at the competition venue.

At the villages, an on-call doctor or nurse will make initial assessment to determine the next course of action.

In both Gimli and Kenora any diagnostic, urgent or emergency care will be through the respective hospital.

# MEDICAL EMERGENCIES AT THE VILLAGE

### 1) During the day (7:00 a.m. - 10:00 p.m.)

In case of emergency, 911 will be called for ambulance transportation to the nearest hospital.

Athletes Village access control or security will contact the Polyclinic intake desk and inform them of the situation.

### 2) During the evening (10:00 p.m. - 7:00 a.m.)

An overnight nurse will be available on call or on site in the village dormitories.

Should an athlete require medical assistance in the evening, they should contact access control or security who will contact the on-call nurse and inform them of the situation.

# **MEDICAL SERVICES AT VENUES:**

Medical services for athletes at the competition venues will include at a minimum:

- Basic Life Support at all venues and Advanced Life Support at high risk sports.
- Wound and injury assessment and treatment.
- Return-to-play recommendations.
- Taping reinforcement and modification only, all pregame taping will be completed at the Polyclinic.

### **CGC Withdrawal from Competition Policy:**

Chief Medical Officer/designate has full authority on decision.

- No waivers.
- Once removed from play, athlete may not return until they receive a "Return to Competition" form.
- Mission Team notified when athlete has been removed/returned to play.

#### Ice/Icing at the Polyclinic and the Sport Venues

• Ice will be readily available at the Polyclinic and the sport venues for the icing of injuries.



# MEDIA RELATIONS

#### Mission Team Communications

Each provincial and territorial mission team has one or more mission team communications staff member(s). They will assist the Sport Information Officers in arranging media interviews with athletes, coaches, Chef de Mission, and other mission staff from their team. The mission team communications staff can be reached on mission office phone numbers, by email, or at the venue mixed zone. Contact information is available in the communications directory. Please note that while athletes are encouraged to participate in interviews, they are not required to do so.

#### Mixed Zones

All competition venues will have a dedicated mixed zone close to the athletes' exit from the field of play. Media and Communications volunteers will be on hand to oversee the operation of, and access to these zones.

The mixed zone is available to accredited media only. Athletes have been instructed to exit the field of play through the mixed zones, wherever possible, and they may be available for interviews directly after competition. Where sport requirements restrict mixed zone use post-competition, alternate interview arrangements may be made through the SIO and Media and Communications volunteers.

Mixed zones are open on competition days. Mixed zones are not open on training or practice days. Mixed zones are open one minute after competition ends and remain open for 30 minutes following competition.

Wherever possible, coaches, officials, and athletes should enter the mixed zone immediately after a competition to promote media coverage of the Games.

### Access to the Athletes Village

The media will not have access to the Athletes Villages located at the University of Manitoba, Gimli High School, or St. Thomas Aquinas High School and Beaver Brae High School in Kenora, ON.

# SPECIAL EVENTS

## **OPENING CEREMONY**

Presented by James Richardson & Sons, Limited Bell MTS Place 19:00, Friday July 28, 2017

Titled "We are Canada!", the two-hour show with a colourful set reminiscent of rays of sunshine over the prairie horizon will capture the excitement felt when the cold winter makes way for long summer days, when the temperature rises and the Manitoba heat moves in.

Musical headliners for the Opening Ceremony include Ontario's Serena Ryder, Québec's Coeur de Pirate, and Winnipeg's own Juno-award winning The Bros. Landreth, who will perform with a youth chorus from StudioWorks and young dancers in a special collaboration with Canada's Royal Winnipeg Ballet.



The ceremony will bring to a close the 26<sup>th</sup> edition of the Canada Games, celebrate athletes' successes, and pass the torch to the 2019 Canada Winter Games in Red Deer, Alberta.

Titled "Grand Summer Party," the Closing Ceremony will also celebrate the natural beauty of the province and call attention to the vibrant culture of Winnipeg. Perennial favourite Fred Penner and Manitoba's star fiddler Sierra Noble are among the local artists who will share the stage with Alberta's country music sensation Brett Kissel.

2017 ATHLETES HANDBOOK 43

# ATHLETE PLAN

#### **Opening Ceremony:**

For the Opening Ceremony, athletes will be marshaled by provincial and territorial teams at the main Athletes Village and then transported by bus to the RBC Convention Centre, where meals will be provided. Sailing athletes will be transported by bus from the Gimli Athletes Village directly to RBC Convention Centre where they will be united with their provincial and territorial teams.

Date: Friday, July 28, 2017 – 7:00pm

(approx. 120 minutes in duration)

Athlete Marshalling Location: Halls A & B

3rd floor of the RBC Convention Centre

375 York Ave, Winnipeg

Ceremony Location: Bell MTS Place

345 Graham Avenue, Winnipeg

### Transportation

Marshalling 3:00 p.m.

• Bus departure 4:00 p.m. by province, alphabetically

### **Closing Ceremony:**

For the Closing Ceremony, athletes will be marshaled by provincial and territorial teams at the main Athletes Village and then walk over to the Subway Soccer Complex, with the exception of para-athletes who will be transported by bus.

Date: Sunday, August 13, 2017 – 2:00pm

(approx. 120 minutes in duration)

Athlete Marshalling Location: Subway Soccer Complex

University of Manitoba

Ceremony Location: Investors Group Field

315 Chancellor Matheson Road University of Manitoba, Winnipeg

# **MERCHANDISE**

## RETAIL LOCATIONS SCHEDULE

The following venues will have a merchandise kiosk during their competition schedules. Locations and hours vary by location. Merchandise will not be sold at every competition venue.

#### **Location and Dates of Operation**

#### **WEEK ONE**

University of Manitoba - Athletes Village	July 28 - Aug 13
Sargent Park Beach Volleyball Centre - Beach Volleyball	July 30 - Aug 2
Kenora Rowing Club - Rowing	July 31 - Aug 1, Aug 3 - 4
Duckworth Centre - Basketball	July 29 - Aug 4
Shaw Park - Baseball	Aug 3 + 4
University Stadium - Athletics	Aug 1, 3, 4
Ralph Cantafio Soccer Complex - Soccer	July 29 - 31, Aug 2, Aug 10 - 12
John Blumberg Softball Complex - Softball	July 29 - Aug 4, Aug 7 - 13

### **WEEK TWO**

Pan Am Pool - Swimming	Aug 7 - 10
Canada Games Sport For Life Centre - Volleyball	Aug 8
Investors Group Athletic Centre - Volleyball	Aug 7 - 12
Investors Group Field - Closing Ceremony	Aug 13

To browse the complete collection visit our retail location at The Forks Market, or shop online at <u>canadagamesgear.ca</u>



The Manitoba Liquor & Lotteries Canada Games Festival will act as a central hub for spectators, athletes, volunteers and the Manitoba community. It will celebrate Canada's unique culture by showcasing professional artists from across Canada and will be a platform to foster a nation-building experience while celebrating the 50th anniversary of the Canada Games and acknowledging Canada's 150th anniversary.

Each province and territory has been invited to join us in creating an exciting festival atmosphere that will be free, easily accessible, and open to the public. Each day will incorporate family-friendly activities and include an array of music along with Indigenous, francophone and cultural content from across Canada. The Festival will also feature local artisans, food vendors and sponsor activations.



For the full Festival lineup, visit  $\underline{canadagames.ca/2017}$ 



# MANITOBA LIQUOR & LOTTERIES CANADA GAMES FESTIVAL

Located at The Forks, the Festival runs on the following days between July 29 and August 12:

FESTIVAL SCHEDULING			
Saturday, July 29	Ontario Day	4:30 p.m. – 10:30 p.m.	
Sunday, July 30	Quebec Day	4:30 p.m. – 10:30 p.m.	
Monday, July 31	Closed	Closed	
Tuesday, August 1	Closed	Closed	
Wednesday, August 2	Northern Territories Day	4:30 p.m. – 10:30 p.m.	
Thursday, August 3	Prince Edward Island Day	4:30 p.m. – 10:30 p.m.	
Friday, August 4	New Brunswick Day	4:30 p.m. – 10:30 p.m.	
Saturday, August 5	British Columbia Day	4:30 p.m. – 10:30 p.m.	
Sunday, August 6	Saskatchewan Day	4:30 p.m. – 10:30 p.m.	
Monday, August 7	Manitoba Day	1:30 p.m. – 10:30 p.m.	
Tuesday, August 8	Closed	Closed	
Wednesday, August 9	Closed	Closed	
Thursday, August 10	Nova Scotia Day	4:30 p.m. – 10:30 p.m.	
Friday, August 11	Newfoundland & Labrador Day	4:30 p.m. – 10:30 p.m.	
Saturday, August 12	Alberta Day	4:30 p.m. – 10:30 p.m.	

Transportation will be provided by bus from the transportation loop at MacLean Crescent, main Athletes Village directly to the Festival site nightly.



# **SOCIAL MEDIA**

Connect with us online through our official social media accounts:

£	2017 Canada Games
	facebook.com/2017CanadaGames
	@2017CanadaGames
	twitter.com/2017CanadaGames
	@2017CanadaGames
	instagram.com/2017 canadagames
	canada_games
	2017 Canada Summer Games
	youtube.com/2017CanadaGamesca
flickr	flickr.com/photos/2017canadagames



#### Social Squad

A volunteer team is providing enhanced coverage of the 2017 Canada Summer Games as members of the Social Squad. The Social Squad will cover competition, Festival, and behind the scenes action daily and as it happens to the 2017 Canada Summer Games blog and social media channels.

Use our official hashtags, as shown below, and share your 2017 Games experience!

#### Canada Summer Games general hashtag:

#JCG2017

## Other Canada Games hashtags:

#CGAthletics		#CGGolf	#CGTennis
#CGBaseball		#CGRowing	#CGTriathlon
#CGBasketba	II	#CGSailing	#CGVolleyball
#CGCanoeKa	nyak	#CGSoccer	#CGWrestling
#CGCycling		#CGSoftball	#CanadaGames
#CGDiving		#CGSwimming	

# WEBCAST OVERVIEW

The 2017 Canada Summer Games webcast coverage will be available at <u>canadagamestv.ca</u> and will feature live daily webcasts for most sports and a total of over 900+ webcast hours.

# **BROADCAST SCHEDULE**





Date		Event	Round	Team 1	Team 2
	Friday 28	Opening Ceremony			
	Saturday 29	Soccer (F)		BC	NL
	Sunday 30	Beach Volleyball (M)		ON	NB
July		Beach Volleyball (M)		ВС	NS
		Beach Volleyball (M)		МВ	NL
	Monday 31	Baseball (M)		МВ	PE
		Beach Volleyball (F)		AB	SK
	Tuesday 1	Beach Volleyball (F)		BC	QC
		Beach Volleyball (F)		ON	МВ
	Wednesday 2	Basketball (F)	Semi		
	Thursday 3	Soccer (F)	Final		
	F . I	Basketball (F)	Final		
	Friday 4	Basketball (M)	Final		
		Volleyball (M)		QC	PE
	Monday 7	Volleyball (F)		МВ	NS
August	T	Soccer (M)		SK	NS
August	Tuesday 8	Soccer (M)		PE	AB
	N/ 1 1 -	Softball (F)		QC	ON
	Wednesday 9	Softball (F)		МВ	BC
	TI 1	Volleyball (M)	Qtr		
	Thursday 10	Volleyball (F)	Qtr		
	F.1	Soccer (M)	Semi		
	Friday 11	Soccer (M)	Semi		
	Saturday 12	Soccer (M)	Final		
	Sunday 13	Softball (F)	Final		
			Г	1	1
	Sunday 13	Closing Ceremony			

СТ	Venue		TSN Station	RDS Station
19:00	Bell MTS Place	LIVE	TSN 2	RDS
16:37	RCSC	LIVE	TSN 2	RDS
17:00	Sargent Park	TAPE		
18:07	Sargent Park	LIVE	TSN	RDS 2
19:07	Sargent Park	LIVE	TSN	RDS 2
19:07	Shaw Park	LIVE	TSN	RDS 2
17:00	Sargent Park	TAPE		
18:07	Sargent Park	LIVE	TSN	RDS 2
19:07	Sargent Park	LIVE	TSN	RDS 2
20:07	Duckworth	LIVE	TSN	RDS 2
19:07	RCSC	LIVE	TSN	RDS 2
17:07	Duckworth	LIVE	TSN 2	RDS 2
19:37	Duckworth	LIVE	TSN 2	RDS 2
16:07	IGAC	LIVE	TSN	RDS 2
18:07	IGAC	LIVE	TSN	RDS 2
16:00	RCSC	HIGHLIGHTS		
19:07	RCSC	LIVE	TSN	RDS 2
17:07	John Blumberg	LIVE	TSN	RDS 2
19:07	John Blumberg	LIVE	TSN	RDS 2
16:07	IGAC	LIVE	TSN 2	RDS 2
18:07	IGAC	LIVE	TSN 2	RDS 2
16:37	RCSC	LIVE	TSN 2	RDS 2
19:37	RCSC	LIVE	TSN 2	RDS 2
19:07	RCSC	TAPE	TSN 2	RDS 2
9:37	John Blumberg	LIVE	TSN 2	RDS 2
14:00	Investors Group Field	LIVE	TSN 2	RDS 2

<sup>\*</sup> Broadcast schedule and match-ups subject to change

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